



## Flexible Credit Policy

The National Safety Council is closely monitoring the spread of coronavirus and following directives from the Centers for Disease Control and Prevention (CDC) and local health and officials. At this time, we are moving forward as planned with the NSC Northeast Conference & Expo in Pittsburgh, PA, March 11-13. For more information on CDC guidance for event hosts and attendees, click [here](#).

If you are unable to attend NECE because of coronavirus concerns, our flexible credit policy is as follows:

- You must contact [NECE@nsc.org](mailto:NECE@nsc.org) by 8 a.m. ET Thursday, March 12
- You will be issued a credit for next year's NECE, which is scheduled for April in Pittsburgh.
- Attendees who would prefer to apply the credit to the 2020 NSC Congress & Expo in October instead can do so
- Credit is only valid through 2021 NECE
- The credit will be for the original registration purchase price. If the new registration is for more than the amount of the credit, the registrant is responsible for paying the difference. If the new registration is less than the amount of the credit, the registrant will not receive a refund for the difference in price.
- If a customer is unable to attend, they can transfer the credit to a coworker.
- To use the credit, you will need to contact Melanie Gillies at [melanie.gillies@nsc.org](mailto:melanie.gillies@nsc.org) prior to registering for the event. Credits/discounts are not retroactive for previously registered attendees.

Your safety and peace of mind is our top priority. Additional measures we've implemented at NECE this year include:

- Instituting a no-handshake policy for all attendees
- Increased sanitation stations throughout the convention center
- A wellness room on site for anyone who feels ill
- Asking attendees who recently have traveled to [level 3 countries](#) as defined by CDC to opt out of attending

Thank you for your commitment to keeping one another safe.